

“Real-Time” ARMENIA!...

...Securing Government & Financial Enterprise Operations



Dr David E Probert
VAZA International



Armenian ICT Leaders Conference
Yerevan, Armenia : 21st to 22nd Feb 2009

Download Conference Presentation On-Line @ www.valentina.net/vaza/eARMENIA.pdf

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Dual Themes: *Security & Growth*

- ❖ eSecurity: ICT Security is critical to Armenia's future economy
 - ❖ “Real-Time” Armenia requires distributed e-defence network
 - ❖ Current networks are quite fragile, insecure & open to cyber attack
- ❖ eGrowth: Armenia needs to boost economic & eBusiness growth
 - ❖ Extend eGovernment Services & Leverage the global Armenian Diaspora
 - ❖ Propose ambitious 3-Phase Armenian eProgramme over next 3 to 5 Years

...“Economic Growth through Security”...



“Security” - *Dual Summits of Mt Ararat* - “Growth”

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 **Orient Logic**

It for Life & not vice versa

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Current Security Situation

- ❖ Too many single points of network & system failure
- ❖ Inadequate data back-up & info storage procedures
- ❖ Often there is no real communicated security policy
- ❖ Networks open to Cyber Attacks and Cyber Crime
- ❖ Small skill base of specialist IT security professionals
- ❖ Security is not a “quick patch” but requires a multi-year programme based upon recognized ISO 2700x Standards



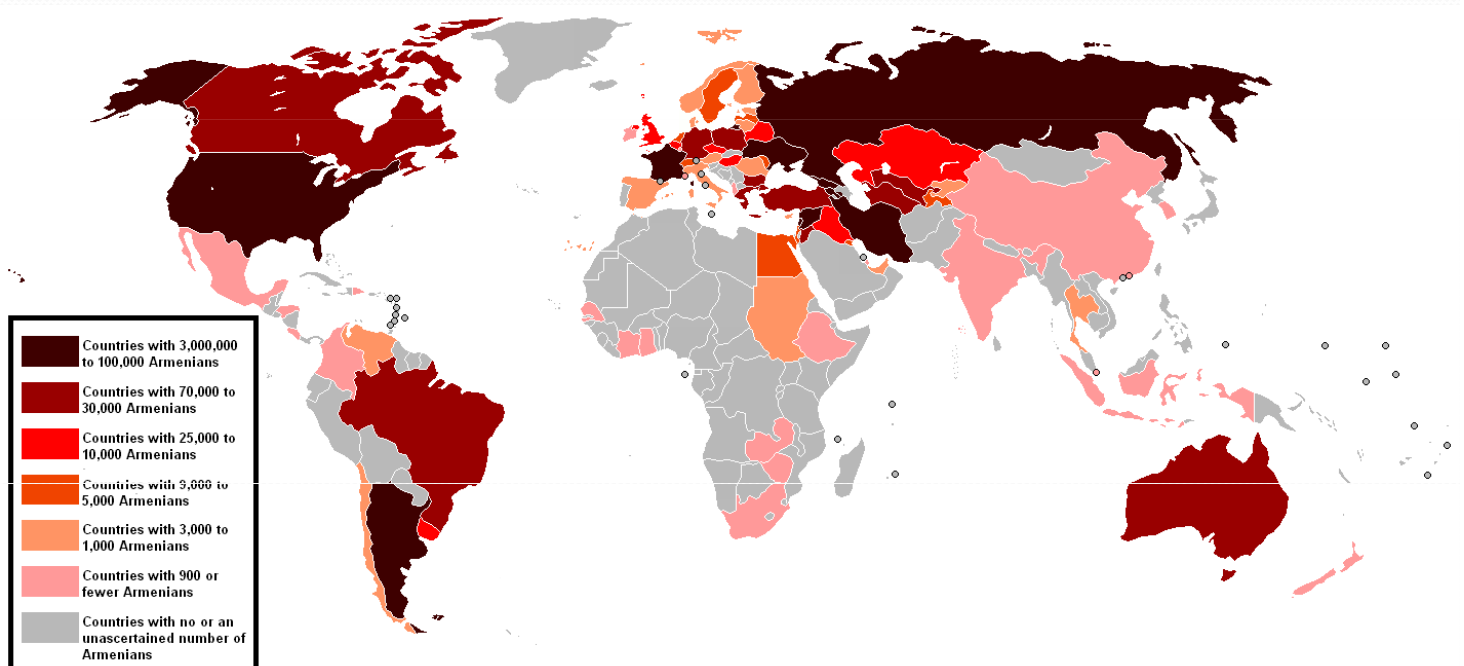
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3

Worldwide Armenian Diaspora



Propose “secure” global electronic trading network – “eDiasporaNet”

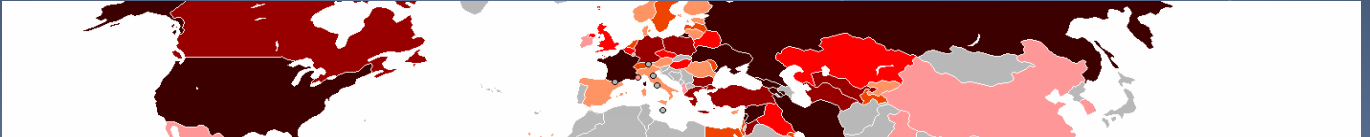
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"Electronic DiasporaNet"-eDN

- ❖ Leverage the business potential of global Armenian Diaspora
- ❖ Engineer International Electronic Business Trading Network
- ❖ Applications may include: Banking Loans, Credits, On-Line Support for complex deals, logistics, delivery, tax and customs
- ❖ Establish Yerevan as the Global Banking & Financial Trading Hub



- ❖ Spreads financial risk over 25+ countries & several continents
- ❖ Extend eDN Membership to 3rd Parties through Annual Fees
- ❖ Implement in 3 Phases – eGovernment (Taxation, Customs), Real-Time Armenia (National eTradeNet), then eDiasporaNet (Global).....

...Proposed eDN Project combines "Security" with "Growth"

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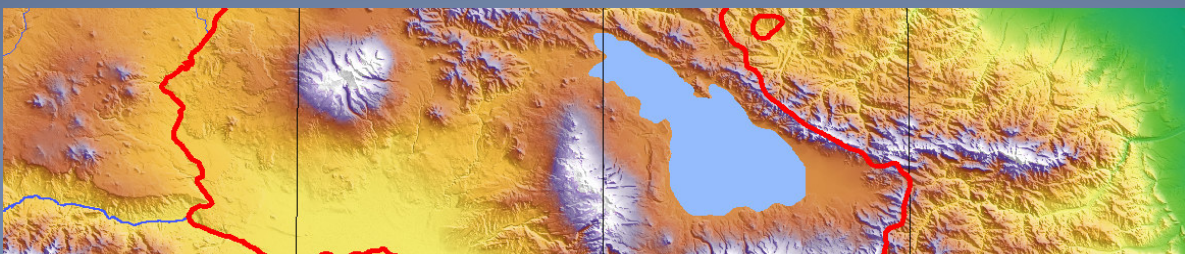
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Major 21stC Security Threats

- ❖ Distributed Denial of Service (DDOS) through "Botnets"
- ❖ Targeted Trojan Horses (including dormant sleepers)
- ❖ Destructive Viruses (often by email & exe files & scripts)
- ❖ Theft of Information, Passwords, ID & Keys
- ❖ Fake Web Sites and IP Addresses
- ❖ Physical Destruction through fires, floods, earthquakes....
- ❖ Planned Cyber Attacks and Cyber Crime
- ❖ Remote Agent interception & control of "secure" networks



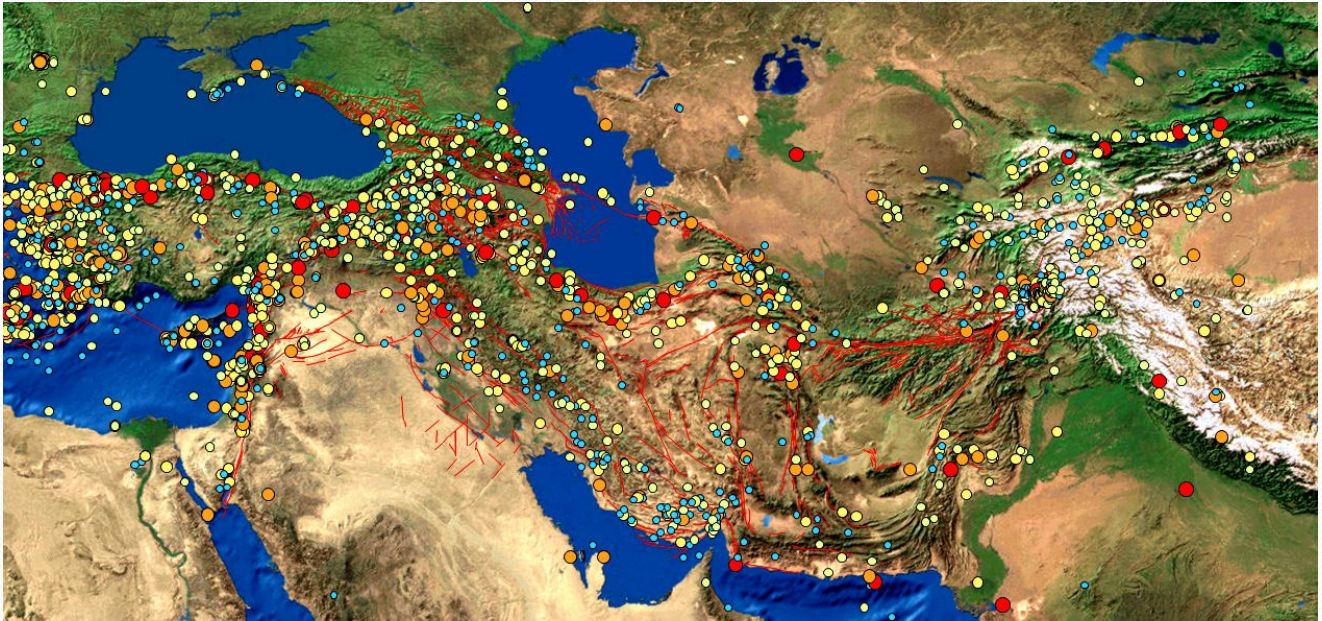
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Armenia: Major Earthquake Zone



Increased National Security Risk from Natural Disasters such as Earthquakes

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Metsamor Nuclear Power Plant



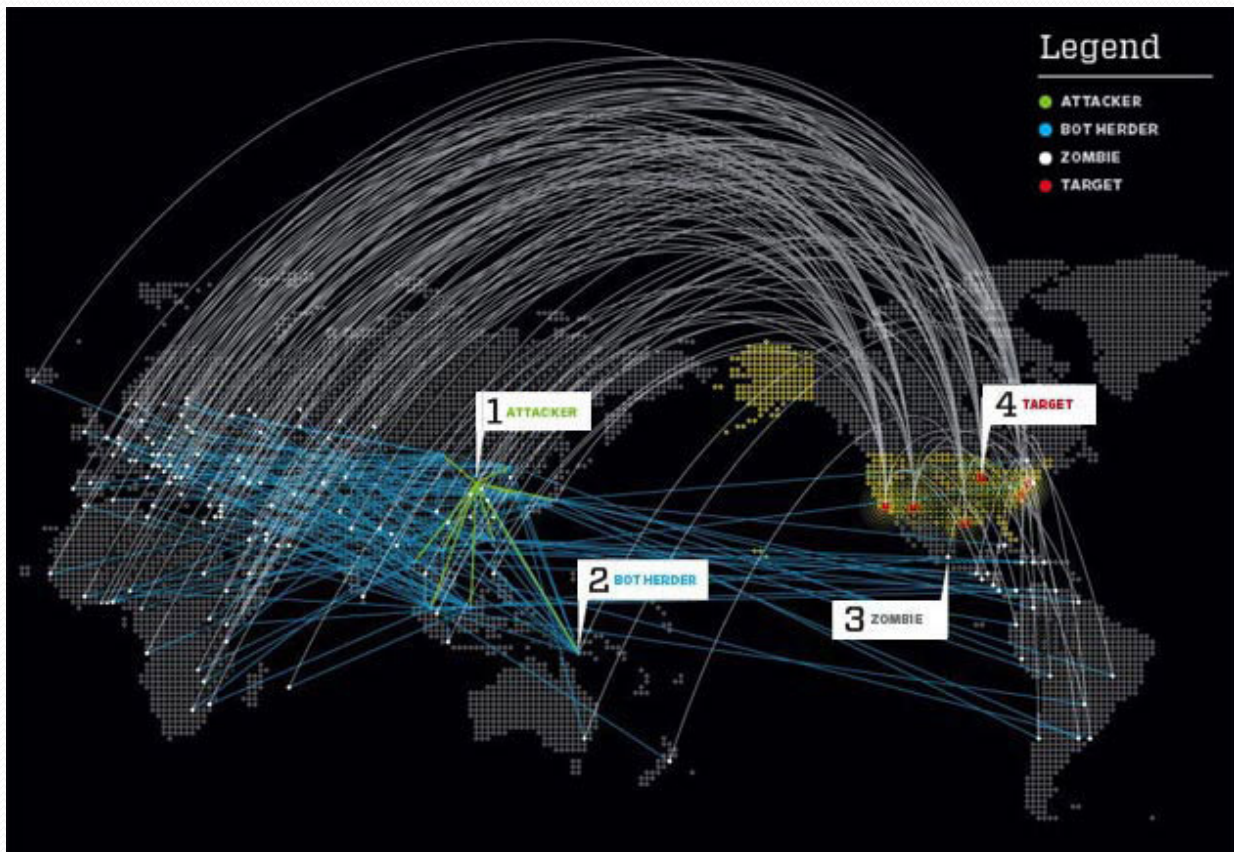
Security Risk of Nuclear Accident from “End-of-Life” VVER Type Power Plant

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Cyber Attack using Global Botnets



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Diagram from Wired Magazine

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The CyberCrime Business Model



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Diagram Courtesy of Symantec - UK

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Technological Solutions

- ❖ Intrusion Detection & Protection Systems (IDS/IPS)
- ❖ Threat and Vulnerability Management (TVM)
- ❖ Real-Time Deep-Packet Inspection to detect DDOS Attack
- ❖ Web-Site & IP Address Assessment
- ❖ End-User Log-On Authentication & Certificates– IEEE802.1X
- ❖ Encryption both for secure networks as well as storage
- ❖ Digital Signatures to secure Data & Document Integrity
- ❖ Biometric access both for IT Devices as well as access security

Operational Solutions

- ❖ Business Continuity Programme (BCP)
- ❖ Disaster Recovery Planning & Training (DR)
- ❖ Electronic Asset Management (RFID Tagging)
- ❖ Physical Building Security (Networked IP CCTV)
- ❖ CERT (Computer Emergency Response Team)
- ❖ Professional Security Training to ISO Standards
- ❖ Communication of comprehensive security policy

➤.....*Integrated Tech & Op Solution = Cyber Defence Centre*

Integrated Security in the Wild!



The Sociable Weaver Bird

"World's largest Bird Nests"

*** Southern Africa ***



- Secure Living Community
- Self-Organising Architecture
- Fully scalable for long term growth
- Supports 250+ Weaver Birds
- Real-Time Disaster Alert System
- Sustainable in Semi-Desert Steppe
- Robust against "Enemy Risks" such as Eagles, Vultures & Snakes

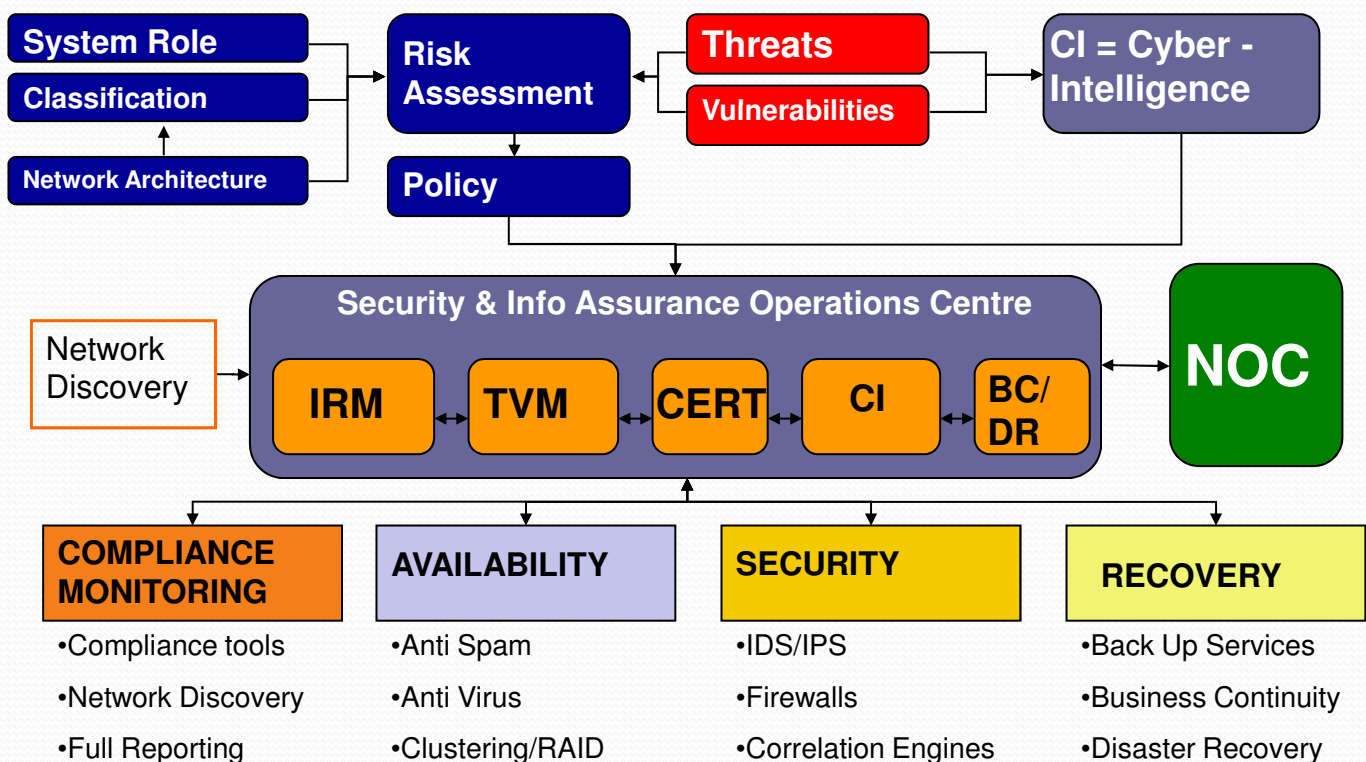
...all the features of a 21stC- "Cyber Defence Centre"-including Disaster Recovery & Business Continuity!

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Integrated Cyber Defence Centre



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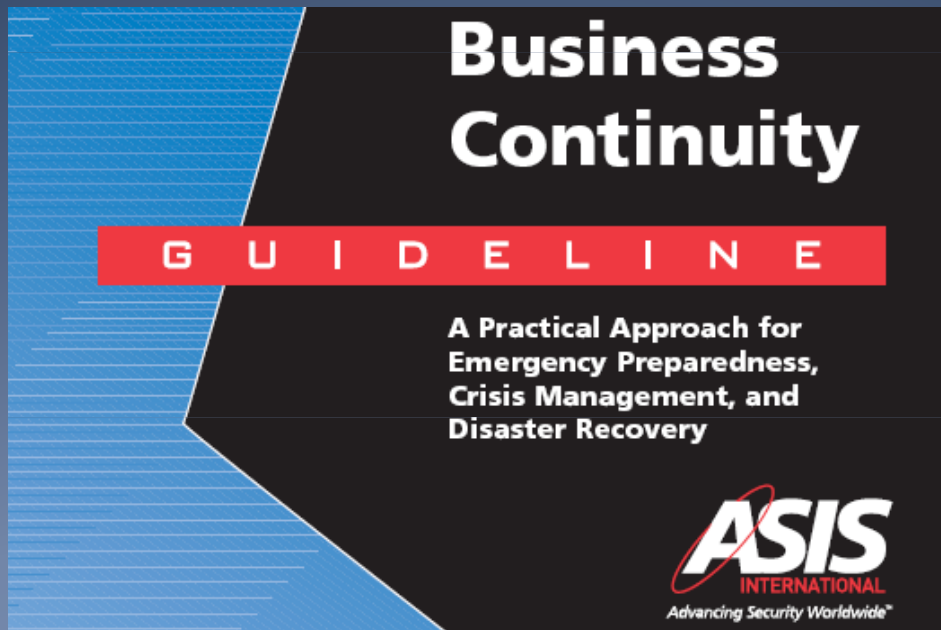
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Diagram Courtesy of Symantec - UK

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Business Continuity Guidelines

❖ ASIS International Commission on Business Continuity & Disaster Recovery Guidelines- 2005



❖ ASIS Guidelines also include an excellent complete checklist for Business Continuity Planning

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Security Standards - Matrix

- ❖ Framework for comprehensive security policy from Information Security Forum : ISF
- ❖ Security Standards includes the ISO/IEC – 27000 Series – 27001 and 27002 & 2700x
- ❖ European Countries such as UK and Germany have full-time security teams
- ❖ Armenian Government requires full-time Security Team to implement & monitor Policy



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Information Security Forum (ISF) : “Top Themes”

| Aspect | The Standard of Good Practice |
|--------------------------------|--|
| Security Management | Keeping the business risks associated with information systems under control within an enterprise requires clear direction and commitment from the top, the allocation of adequate resources, effective arrangements for promoting good information security practice throughout the enterprise and the establishment of a secure environment. |
| Critical Business Applications | A critical business application requires a more stringent set of security controls than other applications. By understanding the business impact of a loss of confidentiality, integrity or availability of information, it is possible to establish the level of criticality of an application. This provides a sound basis for identifying business risks and determining the level of protection required to keep risks within acceptable limits. |
| Computer Installations | Computer installations typically support critical business applications and safeguarding them is, therefore, a key priority. Since the same information security principles apply to any computer installation - irrespective of where information is processed or on what scale or type of computer it takes place - a common standard of good practice for information security should be applied. |
| Networks | Computer networks convey information and provide a channel of access to information systems. By their nature, they are highly vulnerable to disruption and abuse. Safeguarding business communications requires robust network design, well-defined network services, and sound disciplines to be observed in running networks and managing security. These factors apply equally to local and wide area networks, and to data and voice communications. |
| Systems Development | Building security into systems during their development is more cost-effective and secure than grafting it on afterwards. It requires a coherent approach to systems development as a whole, and sound disciplines to be observed throughout the development cycle. Ensuring that information security is addressed at each stage of the cycle is of key importance. |



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| Topic | SM | CB | CI | NW | SD |
|---|---------------------------|------------------------------------|--|-----------------------------------|---|
| Access control | | CB3.1 Access control | CI4.1 Access control arrangements CI4.3 Access privileges | | |
| Acquisition | | | | | SD4.4 Acquisition |
| Application controls | | CB2.2 Application controls | | | SD4.2 Application controls |
| Asset management | SM4.3 Asset management | | CI1.3 Asset management | | |
| Availability requirements | | CB1.3 Availability requirements | | | SD3.4 Availability requirements |
| Back-up | | CB4.4 Back-up | CI3.2 Back-up | NW3.5 Back-up | |
| Business continuity | SM4.5 Business continuity | CB2.5 Business continuity | CI6.1 Contingency plan CI6.2 Contingency arrangements CI6.3 Validation and maintenance | NW3.6 Service continuity | |
| Change management | | CB2.3 Change management | CI3.3 Change management | NW3.2 Change management | |
| Confidentiality requirements | | CB1.1 Confidentiality requirements | | | SD3.2 Confidentiality requirements |
| Configuring network devices | | | | NW2.1 Configuring network devices | |
| Cryptography | SM6.1 Use of cryptography | CB6.2 Cryptographic key management | | | |
| Development methodologies and environment | | | | | SD1.2 Development methodology SD1.4 Development environments |
| E-mail | SM6.3 E-mail | | | | |
| Electronic commerce | SM6.6 Electronic commerce | | | | |

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| Topic | SM | CB | CI | NW | SD |
|---------------------------------|-------------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------------|
| Emergency fixes | | | CI3.5 Emergency fixes | | |
| Event logging | | | CI2.2 Event logging | | |
| External access/ connections | | CB4.3 External connections | | NW2.3 External access | |
| Firewalls | | | | NW2.2 Firewalls | |
| Forensic investigations | SM5.5 Forensic investigations | | | | |
| General security controls | | | | | SD4.3 General security controls |
| Handling information | | CB2.6 Sensitive information | CI3.1 Handling computer media | | |
| Hazard protection | | | CI2.6 Hazard protection | | |
| Host system configuration | | | CI2.3 Host system configuration | | |
| Incident management | SM5.4 Emergency response | CB2.4 Incident management | CI3.4 Incident management | NW3.3 Incident management | |
| Information privacy | SM4.2 Information privacy | | | | |
| Information security function | SM2.2 Information security function | | | | |
| Installation and network design | | | CI2.1 Installation design | NW1.2 Network design | |
| Instant Messaging | SM 6.8 Instant Messaging | | | | |
| Installation process | | | | | SD6.2 Installation process |
| Integrity requirements | | CB1.2 Integrity requirements | | | SD3.3 Integrity requirements |
| Intrusion detection | SM5.3 Intrusion detection | | | | |

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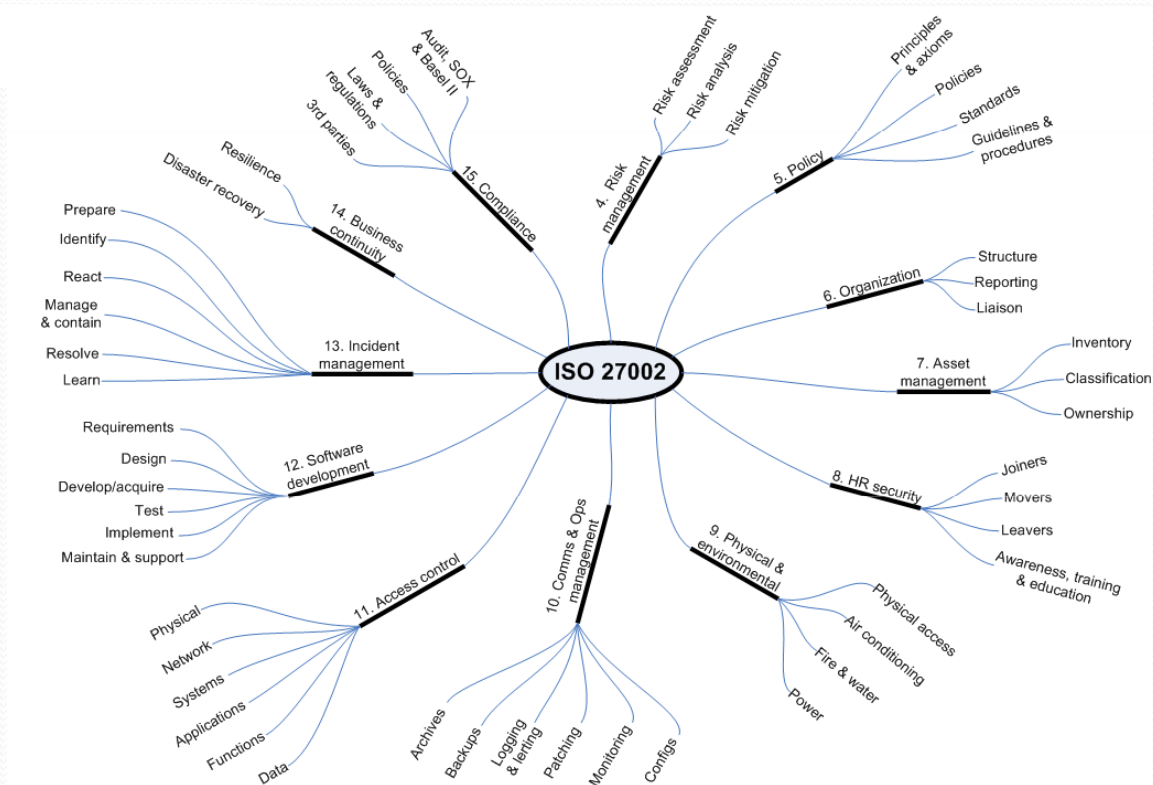
| Topic | SM | CB | CI | NW | SD |
|----------------------------------|---|------------------------------------|------------------------------------|--|------------------------------------|
| Local security co-ordination | SM2.3 Local security co-ordination | CB5.1 Local security co-ordination | CI5.1 Local security co-ordination | NW4.1 Local security co-ordination | SD2.1 Local security co-ordination |
| Management commitment | SM1.1 Management commitment SM2.1 High-level control | | | | |
| Malicious mobile code protection | SM5.2 Malicious mobile code protection | | | | |
| Network documentation | | | | NW1.4 Network documentation NW5.1 Voice network documentation | |
| Outsourcing | SM6.7 Outsourcing | | | | |
| Patch Management | SM 5.6 Patch management | | CI3.6 Patch management | | |
| Physical protection | SM4.4 Physical protection | | CI2.8 Physical access | NW3.4 Physical security | |
| Post-implementation review | | | | | SD6.3 Post-implementation review |
| Power supplies | | | CI2.7 Power supplies | | |
| Public key infrastructure | SM6.2 Public key infrastructure | CB6.3 Public key infrastructure | | | |
| Quality assurance | | | | | SD1.3 Quality assurance |
| Remote maintenance | | | | NW3.7 Remote maintenance | |
| Remote working | SM6.4 Remote working | | | | |
| Resilience | | CB4.2 Resilience | CI2.5 Resilience | NW1.3 Network resilience NW5.2 Resilience of voice networks | |
| Risk analysis/assessment | SM3.3 Information risk analysis | CB5.3 Information risk analysis | CI5.4 Information risk analysis | NW4.4 Information risk analysis | SD3.5 Information risk assessment |
| Roles and responsibilities | SM3.2 Ownership | CB2.1 Roles and responsibilities | CI1.1 Roles and responsibilities | NW1.1 Roles and responsibilities | SD1.1 Roles and responsibilities |

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ISO27002: Security Standard - Scope



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EU Country Model Review

- ❖ UK Developed e-Government Security Architecture, Data Interchange Format as well as framework for disaster recovery and management – 2002
- ❖ German Government published detailed IT Security Guidelines – 2004
- ❖ Also worthwhile researching other EU National Government Security Frameworks as input for Republic of Armenia – Government Security Policy



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E-Government – UK Security Model



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Leading the drive to get the UK online

delivering



Network Defence

e-Government Strategy Framework Policy and Guidelines

Version 2.0
September 2002



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Registration and Authentication

e-Government Strategy Framework Policy and Guidelines

Version 3.0
September 2002



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Security Architecture

e-Government Strategy

Version 2.0
September 2002



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Trust Services

e-Government Strategy Policy Framework and Guidelines

Version 3.0
September 2002

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German Government Guidelines IT Security Guidelines

IT Baseline Protection in brief



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Godesberger Allee 185-189, 53175 Bonn • Postfach 20 03 63, 53133 Bonn
Tel.: + 49 (0) 1888 9582-0 • Fax: + 49 (0) 1888 9582-400 • Internet: www.bsi.bund.de

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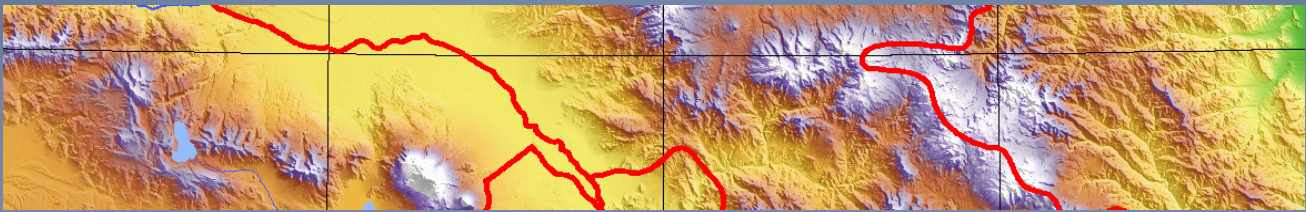
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Short Term Programme...

...Next 12 Months – Up to 2010 - eGovernment

- ❖ Establish Armenian eGovernment On-Line Services Team
- ❖ Review & Audit Government Applications & Net Security
- ❖ Recommend & Prioritise Top Applications for eGovernment
- ❖ Upgrade Security Software & Systems to ISO Standards
- ❖ Appoint PPP Team to Plan & Specify “Real-Time Armenia”
- ❖ Consider Proposal to Engineer the “Electronic DiasporaNet”



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Medium Term Programme...

...3 Years – Up to 2012 – “Real-Time Armenia”

- ❖ Data Centre Storage, Virtualisation & Remote Back-Up
- ❖ Security for the Regional and Local Government Offices
- ❖ Professional Security Training with Government Certification
- ❖ Develop in-depth BCP and Disaster Recovery Programmes
- ❖ Implement Deep-Packet Inspection as early alert for DDOS
- ❖ Launch fully secure e-Business Ventures in target sectors
- ❖ Consider ASNET.am – Armenian Research & Academic Network
 - ❖ An excellent reference point & foundation for eArmenia & eDiasporaNet
 - ❖ Already includes a Computer Emergency Response Team - CERT.am

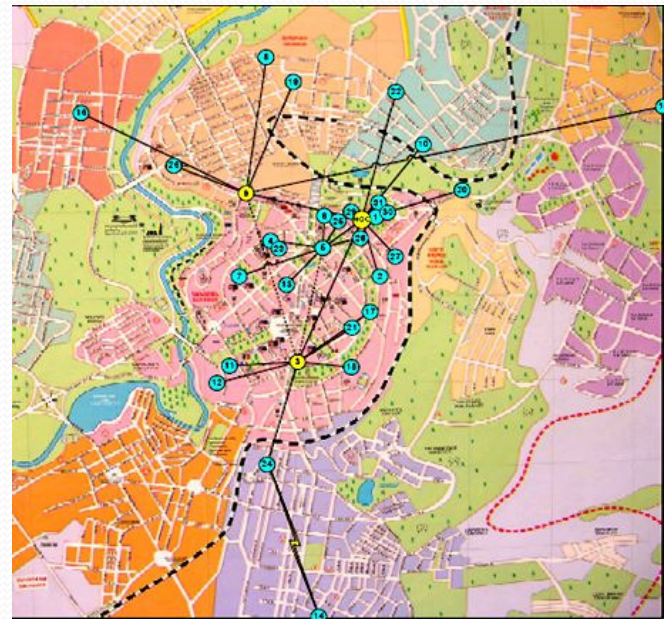
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Academic Science Networks of ARMENIA



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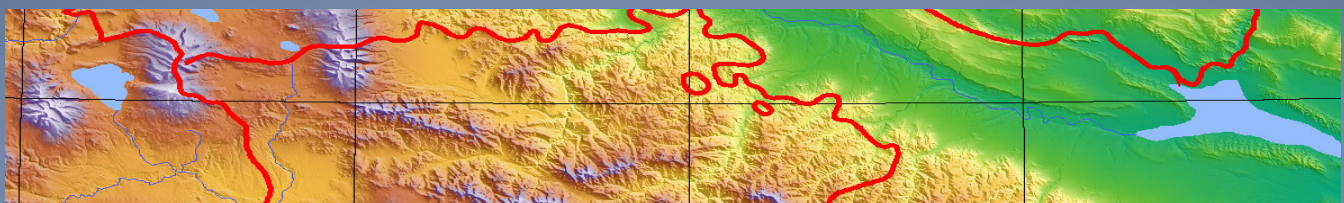
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Longer Term Programme...

...5 Years – Up to 2014 – “Electronic DiasporaNet”

- ❖ Real-Time 24/7 Global Armenian eTrading Network – “eDN”
- ❖ Networked CCTV and Electronic IP Security Integration
- ❖ Biometric ID Resource Access and RFID Asset Management
- ❖ Security of End-User Devices and New Software Applications
- ❖ Integration of “eDN” with Trans-Euro eGovernment Framework-EIF
- ❖ “Real-Time Armenia” as fully secure International e-Trading Hub
- ❖ The NATO sponsored satellite based Virtual Silk Highway Project is an excellent regional reference project – SilkProject.org

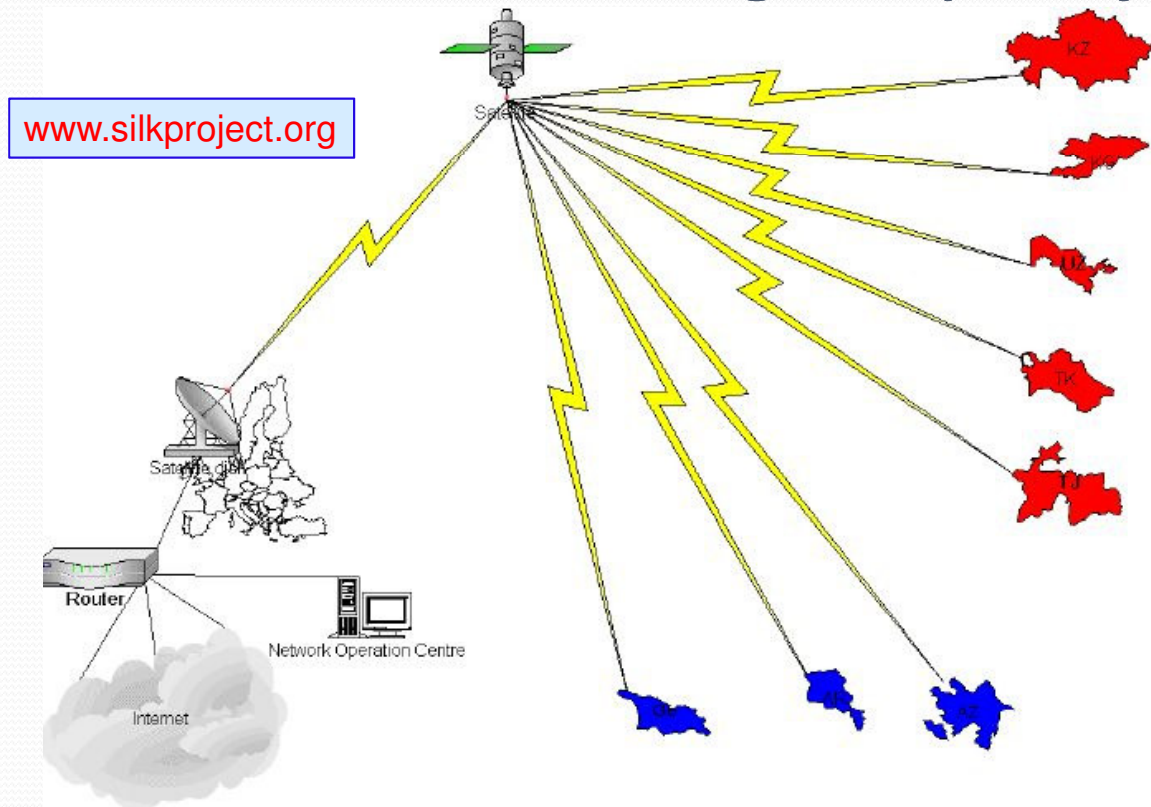


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NATO : Virtual Silk Highway Project

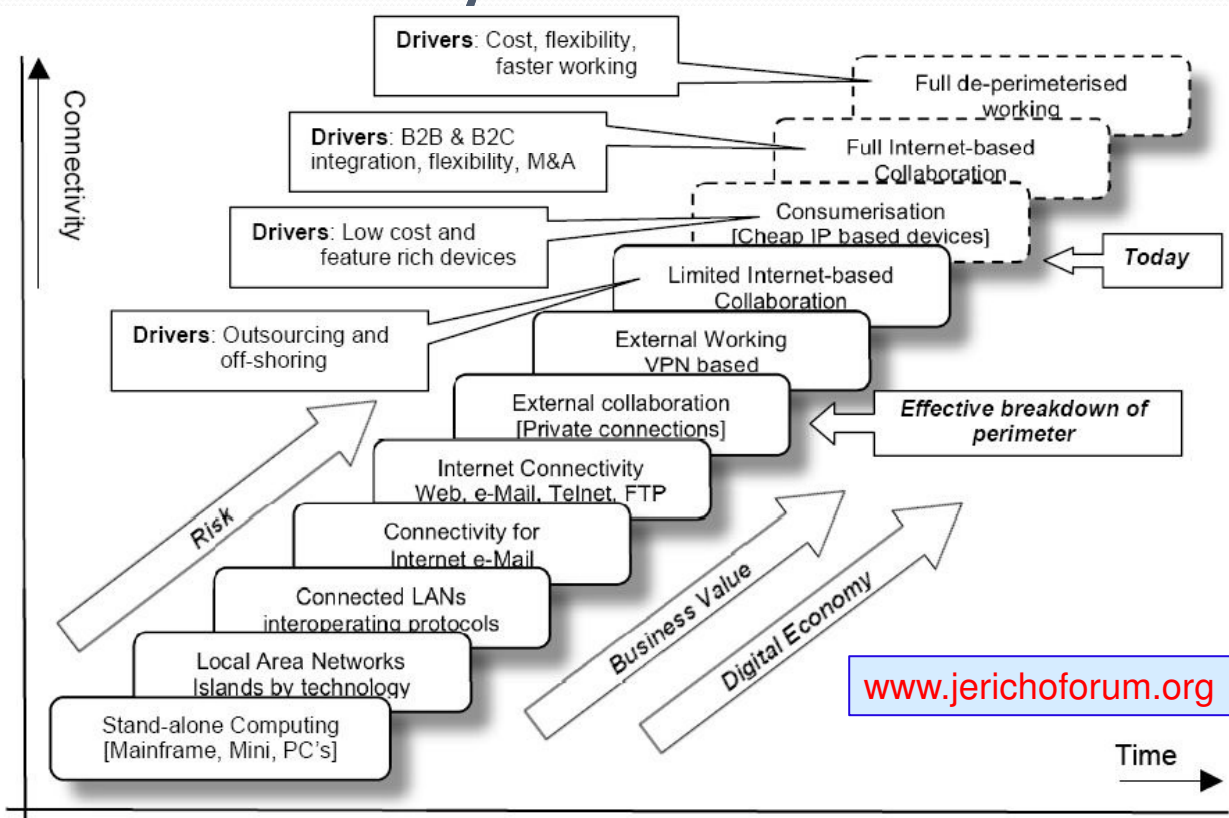


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New Security for 21stC Networks



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Biometric Security Solutions

- ❖ Latest Biometric Technologies include : Finger Print, Palm Print, Vein ID, Iris Scan, 3D Facial Recognition
- ❖ Personal ID Documents – Passports, Driving Licences
- ❖ Applications for Border Protection, Offices, Hospitals, Prisons, Transportation, Banks, IT Mobile Devices
- ❖ Easily integrated using the ISO BioAPI Specification, and IP networked as total physical security solution
- ❖ Extremely portable and robust security solution in difficult environmental locations – quickly installed

Next Practical Steps...

...6 Months - Jan 2009 to June 2009

- ❖ Appoint a full-time joint team of Government & Enterprise ICT Professionals – Experts in eSecurity and On-Line Info Services
- ❖ Undertake an survey of current Government & Financial Services, and in-depth audit of the current levels of on-line ICT Security
- ❖ Define priority for eGovernment – Taxation, Licences, Customs...
- ❖ Develop detailed engineering plans & specifications for:
 - ❖ Phase 1 - eGovernment – Now! - Secure On-Line Interactive Info Services
 - ❖ Phase 2 - Real-Time Armenia – 3 Year Plan – National eCommerce/eTrade
 - ❖ Phase 3 - Electronic DiasporaNet – 5 Year Plan - Worldwide eTrading Net

...Engineering Economic Growth through Secure On-Line Trading!

eARMENIA & eDiasporaNet

- ❖ Mission Critical Programme for the 21stC Armenian Economy
- ❖ In-Depth Real-Time Armenian Security Project required to protect eGovernment and eEnterprises against future Cyber Attacks
- ❖ From the “Physical Eagle - 20thC” to “**Electronic Lion - 21stC**”
- ❖ Initiate “**Electronic DiasporaNet**” to grow global Armenian Trade!



eGovernment
e**Armenia**
eDiasporaNet

21stC

Download “White Paper” – “Real-Time ARMENIA” @ www.valentina.net/vaza/ARMENIA.pdf

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Real-Time Armenia : “White Paper”

*** “Real-Time” Armenia & “Electronic Diaspora” : Securing Government & Enterprise Operations ***



“Real-Time Armenia”

Securing Government & Financial Enterprise Operations



Dr David E Probert

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Armenian ICT Leaders Meeting

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*** “Real-Time” Armenia & “Electronic Diaspora” : Securing Government & Enterprise Operations ***

“Real-Time Armenia”: Securing Government & Financial Enterprise Operations

Dr David E Probert – VAZA International – www.VAZA.com

(1) **Current Armenian Security Situation – Economic, Electronic, Physical & Political:** Electronic Security will be critical to all aspects of the growing Armenian Economy, Enterprises and Government during the coming months & years. It is an honour to speak at this important international meeting of Armenian ICT Leaders and I offer this White Paper as my personal thoughts and project proposal on this key topic. Every country has a very specific national profile both regarding physical & electronic security so let's summarise the main issues & concerns:

- **Overview of specific security threats including political, criminal, terrorist & natural causes:** Armenia is physically positioned in a region that has various unresolved political issues going back almost 20 years. In addition the proximity to certain Middle Eastern Countries such as Iraq, Syria and Lebanon also boosts the need for Armenia to upgrade both physical & e-Security. Close to Yerevan is the ageing Metsamor Nuclear Power Station based upon the Soviet Type VVER440 reactors which despite reaching the end of their original planned life still pose a residual national security risk. And of course this week – 7th December – is also the 20th anniversary of the tragic Gyumri Earthquake which destroyed so many lives, & resources.
- **Importance of e-Security to the Sustainable Growth of the Armenian Economy:** Increasing proportions of global business is being conducted electronically on the Internet, whilst most Governments are migrating citizen services such as taxation, vehicle licences, land registry, & related services to on-line applications that both reduce costs & speed up delivery & cash flows. Later in this White Paper I propose that Armenia extends e-security through a Project that I've provisionally code-named the “**Electronic Diaspora**”. Now is the time & opportunity for Armenia to leverage the strength & scope of its worldwide Diaspora as a stealthy, secure & profitable response to the global financial crisis. All business & trade is built upon trust, so e-security needs to be embedded at the heart of the proposed electronic Diaspora trading network.
- **The value of implementing a distributed security network spanning government & enterprises:** Security cannot be delivered in a box! It needs implemented at all levels of both government & enterprise networks. Every data centre, router, network link, mobile device needs to be secured according to the applications, information and risks related to their use. This paper recommends that Armenia gives serious consideration to significantly upgrading its security through a Government–Enterprise Partnership that develops e-security policies, & works closely with State Bodies & Major Enterprises on their step-by-step implementation over 2 to 3 years.

In summary, this Security White Paper focuses upon the practical project steps required to upgrade Armenia's ICT Infrastructure to support a fully secure and resilient “Real-Time” 21st C e-Armenia. linked with on-line trading enterprises of the proposed global network of the “Electronic Diaspora”!

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Security References

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- ❖ ISF - Information Security Forum: Security Guidelines – 2007
- ❖ OECD Security Guidelines for Information Systems & Networks
- ❖ US Congress – Security in the Information Age - 2002
- ❖ UK Government – Security Architecture - Version 4.0
- ❖ German Government – IT Security Guidelines - 2004
- ❖ EIF – European Interoperability Framework – 2004
- ❖ ASIS International Guidelines for BCP/DPR - 2005



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Profile – Dr David E Probert

- **Computer Integrated Telephony (CIT)** – Established and led British Telecom's £25M EIGER Project during the mid-1980s to integrate computers with telephone switches (PABX's). This resulted in the successful development and launch of CIT software applications for telesales & telemarketing operations in a worldwide marketplace.
- **Blueprint for Business Communities** – Visionary Programme for Digital Equipment Corporation during late-1980's that included the creation of the "knowledge lens" and "community networks". The Blueprint provided the strategic framework for Digital's Value-Added Networks Business that secured significant contracts for enterprise networks.
- **European Internet Business Group (EIBG)** – Established and led Digital Equipment Corporation's European Internet Group for 5 years, from 1994 to 1999. Projects included support for the national Internet infrastructure for countries across EMEA as well as major enterprise, government & educational Intranet deployments. Dr David Probert was a sponsoring member of the European Board for Academic & Research Networking (EARN/TERENA) for 7 years (1991 → 1998)
- **Supersonic Car (ThrustSSC)** – Worked with Richard Noble OBE, and the Mach One Club to set up and manage the 1st Multi-Media and e-Commerce Web-Site for the World's 1st Supersonic Car – ThrustSSC – for the World Speed Record.
- **Secure Wireless Networking** – Business Director & VP for Madge Networks to establish a portfolio of innovative fully secure wireless Wi-Fi IEEE802.11 networking products with technology partners from both UK and Taiwan.
- **Networked Enterprise Security** - Appointed as the New Products Director (CTO) to the Management Team of the Blick Group plc with overall responsibility for 55 professional engineers & a diverse portfolio of hi-tech security products.
- **Republic of Georgia** – Senior Security Adviser – Appointed by the European Union to investigate and then to make recommendations on *all* aspects of IT security, physical security and BCP/DR relating to the Georgian Parliament.
- *Dr David E. Probert is a Fellow of the Royal Statistical Society. He has a 1st Class Honours Degree in Mathematics (Bristol University) & PhD from Cambridge University in Self-Organising Systems (Evolution of Stochastic Automata), and his full professional biography is featured in the Marquis International Directory of Who's Who in the World – 2007 / 2009 Editions.*

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